Der Beitrag des DNQP zur Sicherheit in der häuslichen Versorgung
The contribution of the DNQP to safety in home care

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Background of the DNQP

• WHO Europe Initiative on quality of nursing care
• 1992: Establishment of EuroQuan by the Oxford Institute of Nursing (RCN)
• 1992: Founding of the DNQP by Doris Schiemann, located at the University of Applied Sciences/Osnabrück
• 1999: Conference of Health Ministers calling for the development of standards in nursing and guidelines in medicine on 10 priority areas
• From 1999 to 2009 funding from the Ministry of Health for development of seven expert standards
What is the DNQP?

- Development, consensus-building, implementation and updating of evidence-based expert standards
- Investigation of methods and instruments for quality development and measurement
Definition of expert standards

Expert standards are a professionally determined level of professional performance that matches the needs of the population served and implies criteria for its evaluation. Expert standards give direction to complex professional interventions, provide margins and alternatives for professional action and decision-making and are suited for nursing care problems that require considerable attention and assessment and are characterized by a highly interactive nature (complex intervention).

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Expert standards from 1999-2014

- Discharge management (2004/2009)
- Acute pain management (2005/2011)
- Fall prevention (2006/2013)
- Promotion of urinary continence (2007/2014)
- Chronic wounds (2009/started 2013)
- Nutrition management (2010/started 2014)
- Chronic pain management (2015)
- Maintenance and promotion of mobility in long-term care (2014)

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Structure of Expert standards

- Scope and purpose statement
- Standard criteria as structure, process and outcome criteria
- Steps of the nursing process

Example: Care of people with chronic wounds

Assessment
Planning
"Doing" - Implementation
Information/Advice
Coordination/cooperation
Evaluation
Core functions of expert standards

The core functions of expert standards are:

• Definition of professional functions and accountabilities
• Initiation and promotion of innovation
• Promotion of an evidence-based professional practice and identity
• Basis for a constructive dialogue on quality of care with other professions

Impact of expert standards - overall

• High demand from hospitals, nursing homes and home-care services
• More than 500 publications over the last 10 years
• Used for external quality assurance measures
• Used in lawsuits
Impact of expert standards – professionally

• Support of theory-practice transfer
• Support of knowledge transfer
• Statement on professional responsibility
• Utilization in internal quality management

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Expert standards and user perspective

• Participation in development process
• Choice of issues of an interactive nature
• Emphasis on information, counselling and advice
• Emphasis on negotiation and informed choices
• Attempts for user-friendly versions by consumer organisation

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Challenges (in home care)

• Limited influence of home care providers
• Limited amount of reimbursable professional interventions
• Focus on selected risks
• Professional statements vs. Individual preferences